

MAKING MY CHURCH VISITOR FRIENDLY.

A Guide to having Visitors to your Church

(Cluster Group Reflections – Murray Cottle)

Principle “**Treat visitors to your church as you treat visitors to your home.**”

WHAT IF I VISITED YOUR CHURCH?

1. Can I find the building?
 - first impressions are powerful. What message does it give?
 - get someone to take photos

Parking

- signs
 - priority of visitors?
 - attendants?
2. Noticeboard - outside
 3. Finding the Door! Is it visible from the road?
 4. Foyer
 - décor
 - lighting
 - toilets -cleanliness, towels etc
 5. Noticeboard in the foyer. Curled papers displayed? Does it tell me what I need to know?
 6. Greeters
 7. Information – am I given all the information I need?
 8. Ushers – shown to a seat, even when early!
 9. **In the service**
 - a. greeting times
 - b. taking the children out
 - c. how will they find me if my child gets upset?
 - d. when do I stand up?
 - e. what does “stand up and let yourself go in worship” mean?
 - f. what do I do when some people sit down and others remain standing?
 - g. introduce yourself every Sunday to the congregation
 - h. give guidance for everything
 - i. communion – gasp!!
 10. **After the service**
 - a. greeters swing into action
 - b. get them coffee
 - c. introduce them to other recent arrivals.
 11. Follow Up
 - letter
 - personal